



Inter Hannover Combines Eurobase's Synergy and Prism Solutions for increased operational efficiency

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Inter Hannover, the European insurance arm of Hannover Re Group, has decided to implement the Eurobase business intelligence system, Prism, across its operations.

Inter Hannover has been a user of Eurobase's Synergy underwriting system since 2001 and Prism was selected in combination with Synergy to help Inter Hannover improve its reporting and risk management processes as well as increase productivity.

The combined system offers Inter Hannover a single, integrated solution. In addition to supporting the insurance company's operations, the system will also provide a powerful reporting tool that will put greater risk management controls in place and make the underwriting processing more efficient.

This integrated approach is particularly well suited to supporting a delegated authority network where various agents are using different systems and data formats to process policies. The software solution simplifies multiple communications with its advanced technical architecture that supports total flexibility in format and content of import files.

Synergy provides support for creating and maintaining binders, covers and programmes as well as for account processing with programme writers. It also helps handle special claims administration, documentation and execution reporting. Prism will provide a store for detailed information that offers comprehensive reporting and analysis functionality, which will support informed decision-making.

David Rickard, IT and Marketing Manager at Inter Hannover, comments: By marrying the Prism solution with the existing Synergy software, we will be creating a powerful IT infrastructure that will significantly improve the way we conduct our business. We selected Eurobase due to our long-standing relationship with the company and for the efficiency and potential offered by the single integrated solution.

Ian Forwood, Director at Eurobase, comments: We are pleased Inter Hannover has extended its relationship with Eurobase by incorporating another software suite to complement the existing IT infrastructure. We look forward to a continued close partnership with Inter Hannover, and to providing enhanced products and services to them as their business evolves.

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Note to editors:

Eurobase Insurance Solutions is a division of the Eurobase International Group, which is a global software and services group. The group operates across a broad range of markets including financial services, insurance, reinsurance, IT consultancy, technical services and recruitment. Established in 1988, Eurobase's nearly 300 employees and contractors support clients throughout the world. Clients include market leaders such as WestLB, Standard Chartered Bank, Hannover Re Group, Hiscox, Dow Chemical Company and LogicaCMG. Eurobase prides itself on the strength of its partnerships with leading technology providers such as PwC, IBM, Oracle, Microsoft and Hewlett Packard. For more information, visit <http://www.eurobase-international.com>.

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